

## Directorate General for Competition Policy, Consumer Affairs and Fraud Control

### Remit

The DGCCRF, which is part of the French Ministry for the Economy, Industry and Digital Affairs, helps plan and implement economic policy by overseeing the smooth functioning of every aspect of the markets for the benefit of both businesses and consumers.

### A regulatory role

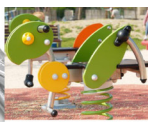
- Combating collusion and abuses of dominant market positions that distort competition.
- Ensuring that business-to-business relations are both balanced and transparent.

### Consumer protection

- Setting rules concerning commercial practices and consumer information.
- Monitoring that the rules are correctly applied and penalising fraud and unlawful commercial practices.
- Keeping consumers informed about their rights and economic interests.

### Safety

- Drafting product quality and safety regulations.
- Inspecting food, non-food products and services to ensure that they meet quality and reliability requirements.
- Handling alerts concerning hazardous products and taking them off the market.



## Accessible for both businesses and consumers

- **13 Regional Directorates for Enterprise, Competition Policy, Consumer Affairs, Labour and Employment (DIRECCTE)**
- **96 *département*-level Citizen and Consumer Protection Directorates (DDPP and DDCSPP)**
- **5 Directorates for Enterprise, Competition Policy, Consumer Affairs, Labour and Employment in Overseas France (DIECCTE), and one Directorate for Social Cohesion, Labour, Employment and Citizen Affairs (DCSTEP) in Saint-Pierre and Miquelon**
- **Central government departments in Paris and 4 departments with national scope:**
  - The National Investigations Department (SNE)
  - The Joint Laboratory Department (SCL) of the Directorate General for Competition Policy, Consumer Affairs and Fraud Control (DGCCRF) and French Customs, a pool of 11 laboratories
  - A national academy (ENCCRF)
  - An IT department (SICCRF)

## For further information:

### ■ On the web

- [www.economie.gouv.fr/dgccrf](http://www.economie.gouv.fr/dgccrf)
- Consumer datasheets
- Product recall notices
- Brochures and guides
- Online procedures for businesses
- Prices and Margins Survey Unit (for agricultural products and the oil industry)
- [www.prix-carburants.gouv.fr](http://www.prix-carburants.gouv.fr)

### ■ By telephone

**3939 Allô service public** (cost: € 0,15/minute)



Direction générale de la concurrence,  
de la consommation et de la répression des fraudes  
59 bd Vincent Auriol - F 75703 Paris Cedex 13

Telephone: +33 (1) 44 87 17 17

[www.economie.gouv.fr/dgccrf](http://www.economie.gouv.fr/dgccrf)

